ELAP Expert Review Panel 2nd Quarterly Update

Christine Sotelo, Chief California ELAP June 7, 2016

What brings us here?

- An Expert Review Panel (ERP) performed a comprehensive program review of ELAP
 - Report released October 2015 identified deficiencies and made recommendations for improving the program
- ELAP developed a work plan to implement recommendations
- Keeping up-to-date
- Our first quarterly webinar on February 8, 2016

First Quarterly Update – February 8th Refresher

Our accomplishments since the release of the ERP report in October 2015:

- Reorganized ELAP
- Adopted internal management system
- Reduced backlog
- Taken 20 enforcement actions
- Established ELTAC foundation
- Implementing communications plan

Second quarter update webinar

- The goal today is to present the progress we've made since February 8th.
- We'll tell you:
 - Our accomplishments
 - And missteps
 - What we are working on
- Secondary goal Empower you to participate via ELTAC
 - We want feedback on how we are doing

Accomplishments

Our accomplishments since February 8th

Reinitiated ELTAC

- Established our State Agency Partners Committee
- Implementing an internal management system
- Secured funding for an assessor training contract
- Hit communications milestones

Reinitiated ELTAC

Goal: Create a functional advisory committee.

ERP recommendation

Reinitiated ELTAC

- We selected 18 members for the committee
 - Andy Eaton elected as Chairperson
- We've held two meetings
 - Next meeting June 15th

ELAP's Commitment

- We are committed to a clear set of ELTAC charges
- ELAP is taking their advice
- Committed to providing written responses any time we do not take their advice

 Committed at the highest possible level – State Water Board

What is ELTAC working on?

- ELTAC is actively working on three issues:
 - Field of Testing lists
 - Fees
 - Laboratory Accreditation Standard

Field of Testing Lists

Goal: ELTAC will advise us on how to organize our FOT lists.

Exploring a Fee Structure

Goal: ELTAC to advise us on how to adopt an sustainable fee structure

Exploring Fee Structures

- ELAP held fees listening sessions
- Scheduled discussions with ELTAC about fee structures

Evaluating Laboratory Accreditation Standards

Goal: Adopt a clear laboratory accreditation standard that works for California.

Evaluating Laboratory Accreditation Standard

- ELTAC requested an extension of the deadline for selection of an accreditation standard approach
 - Request was granted Deadline extended by 6 months, September 2016

Questions

- Do we need a new technical standard?
- Should we include a quality management system in California's standard?
- How many PT's should we require?

Evaluating Laboratory Accreditation Standards

- Actively working with ELTAC to provide requested information to formulate their technical advice
 - Hearing testimony on adopting an existing standard
 - Discussing writing our own, unique standard
 - Considering regulatory agency / data user needs
 - Bringing laboratory community input to the committee
- Will vote and make recommendation to ELAP before September deadline

Evaluating Laboratory Accreditation Standards

 ELAP will make a recommendation to the Board in September

Tentative date - September 20th Board Workshop

ELTAC is your voice

• ELTAC's mission statement:

"ELTAC serves to facilitate transparency, as an inclusive conduit for the fair and balanced exchange of information and dialogue between the laboratory community, California regulatory agencies, data users, and ELAP. ELTAC works to provide support, critical stakeholder review, scientifically valid advice and unbiased *guidance* to *ELAP* on technical issues and the foreseeable effects that ELAP regulatory decisions may have, to ensure public health and environmental protection. ELTAC partners with ELAP to create and maintain a high quality accreditation program to meet the needs of the laboratory community, California regulatory agencies, and data users."

www.waterboards.ca.gov/elap



ELTAC Membership

Mindy Boele, CWEA

Jill Brodt, Commercial

Bruce Burton, DDW

Gail Cho, DFW

Stephen Clark, Specialty Labs

Ronald Coss, CWEA

Huy Do, CASA

Andy Eaton, Multi-state Labs

Miriam Ghabour, Municipal

Bruce Godfrey, ACIL

Anthony Gonzalez, Public Health Labs

Rich Gossett, Commercial/Academia

David Kimbrough, Municipal

Mark Koekemoer, Municipal

Bruce LaBelle, DTSC

Allison Mackenzie, Commercial

Guilda Neshvad, Haz Waste/Commercial

Renee Spears, SWRCB

Our accomplishments since Feb. 8th

- Reinitiated ELTAC
- Established our State Agency Partners
 Committee
- Implementing an internal management system
- Secured funding for an assessor training contract
- Hit communications milestones

Established State Agency Partners Committee

Goal: Create a functional committee of regulatory agencies.

The State Agency Partners Committee is functional

- Selected 10 members representing six California agencies
 - Selected Carol Wortham, Department of Toxic Substances Control, as spokesperson
- We have held two meetings
 - Next meeting scheduled for July
- Primary accomplishment to date:
 - Defined agency needs to assist ELTAC in deliberation on laboratory accreditation standard

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Secured Funding for Training Contract

Goal: Increase the technical proficiency of ELAP assessors to improve consistency in audits and service to laboratories.

Secured Funding for Training Contract

- We secured funding for ELAP assessor training
- Their training will include:
 - Analytical methods
 - Auditing skills
 - On-site assessments of some laboratories
- The result will be better laboratory audits

Our accomplishments since Feb. 8th

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Implementing an Internal Management System

Goal: Standardize ELAP's internal operations to improve services to stakeholders.

Implementing an Internal Management System

- We created and implemented 10 more <u>SOPs</u>
- Consulted a business efficiency expert
- These actions have established:
 - Expectations for employee conduct
 - Accountability to management
 - Better and more consistent audits

Standard Operating Procedures

- How the write an SOP
- How to deal with Complaints Against ELAP and ELAP Staff
- How to handle Referrals from Regulatory Agency Partners
- Proficiency Testing Unit Data Input, acceptable/nonacceptable PT results
- How to Process an Application Process
- Updating ELAP's Certification Offerings
- Noticing an ELTAC meeting
- Updating ELAP website
- Fulfilling an invoice request
- Electronic Content Management electronic files

Hit Communications Milestones

Goal: Improve communications from ELAP to the laboratory community, and vice versa.

- Inaugural program newsletter, The Lab Report, released
 - Next edition summer 2016
- Redesigned webpage went live
 - FAQs
 - Technical resources
 - ELTAC page
 - GIS Laboratory Map
 - Usability issues?

How you can get involved

Please engage with your ELTAC representative